

ABSTRACT OF THE DISCLOSURE

A remote management system for performing remote management of electronic apparatuses via a communication line and an intermediary apparatus by a managing apparatus is provided. The managing apparatus includes a storage part storing first software for updating second software of each of the electronic apparatuses and a software transmitting part that transmits the first software to the intermediary apparatus. The intermediary apparatus includes a storage part, a software writing part that writes the first software to the second storage part, and a software transmitting part that transmits the first software to one of the electronic apparatuses which one requires the second software thereof to be updated. The electronic apparatuses each includes a non-volatile storage part storing the second software and a software updating part that updates the second software based on the first software received from the intermediary apparatus.